

# National Louis University (NLU) Undergraduate College & Accelerate U

Pathways to Adult Success
Student Support Systems for
Postsecondary Persistence and Success
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#### Formerly:

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#### Formerly:

Director of Transfer Strategy, Undergraduate College, NLU Director of Student Success, Undergraduate College, NLU Founding Student Success Coach, Undergraduate College, NLU Teacher & Department Chair, Chicago Public Schools

### **NLU Overview**

### An institution committed to serving diverse students....

- Non-profit university founded 135 years ago to educate Chicago's immigrants
- 10K students served, incl. 4K undergrads
- 71% Pell-eligible, 65% First-Gen, 54%
   Black & Latinx; 40% essential workers;
   Average undergrad age of 29
- 70 programs across 5 colleges
- Recognitions: Top 25 Most Diverse
   Universities, Top 10 Colleges that Make
   the World a Better Place, #2 Best Bang for
   Buck in Midwest, #1 Private 4-Year
   Institution Destination of CPS Graduates

## ...and now serving the continuum of undergraduates to create multiple paths to economic mobility

#### **Three Models, One Mission: Economic Mobility**

- **Pathways at NLU** driving equity in bachelor's degree attainment and sustainable employment for *traditional-aged first-time undergraduates*.
- Accelerate U at NLU driving rapid employment through short-term, credit-bearing, stackable credentials for un- or underemployed adults and recent high school graduates.
- Direct to Success at NLU driving equity in bachelor's degree attainment and sustainable employment for students directly transferring associate's degrees from community colleges.

#### **WHOM WE SERVE**

Three distinct student populations, all high potential students with unique strengths and experiences





- First-Time Freshman
- First-gen college-goer
- Working multiple jobs
- Thought college was not an option
- Graduated in 2019, currently a law clerk, & enrolled in law school



**AZAREEL Education Major** 

- Direct Transfer with Associate Degree from community college
- Assistant Director of Day Care Center
- Worked full-time while in school and parenting



**EISHA Medical Assistant** 

- Returning adult student
- Now credentialed as a RMA to continue career at Lurie
- Raising two sons
- Working part-time as AU Alumni Coach & getting BA in Healthcare Leadership at NLU

### NLU's Pathways (First-time Freshmen) program

### **The Vision:** Driving equity in bachelor's degree attainment and employment for traditional-aged first-time undergraduates

- Equity of access for all students through affordability (\$10K/year for first-time freshmen, lowest in IL), convenient blended and online schedules so students can balance school with work and family (no more than 2 days/week on-campus), and broad access admissions (2.0+ GPA, no SAT/ACT requirement)
- Clear and well-rounded course pathways to degree completion with every student having access to general education coursework and a major, minor, and concentration to minimize time to graduation and maximize student readiness for a broad range of careers
- Active, experiential, rigorous, and personalized classroom experience led by dedicated, expert faculty with real-world experience and utilizing flipped design, adaptive curriculum technologies, and data-informed, student-centered instruction to drive student engagement and learning
- Holistic, data-informed support with personalized success coaching, integrated non-cognitive skills building and co-requisite developmental education, wrap-around supports to meet life needs, and collaboration between faculty and staff to facilitate student persistence and success
- Embedded career preparation including credit-bearing career readiness curriculum, career coaching, and access to employer partners and work-based learning inclusive of an internship requirement to help students cross the bridge from college graduation to career success

#### **NLU's Direct to Success (D2S) program**



### **The Vision:** By 2025, NLU will be the top broad access 4-year institution for local community college transfer students.

- **Great Value:** 25% scholarship to students who transfer within one year of completing an associate's degree at NLU partner colleges, and complete their bachelor's degree at NLU within 3 years; <\$15K/year full-time, the most affordable private school in the Chicagoland area.
- Generous Credit Transferability & Seamless Transfer Experience: Early NLU presence on partner campus to support student persistence and transfer, generous acceptance of transfer credits aligned with Illinois Articulation Initiative, broad access admissions (2.0+ GPA), and streamlined admissions with rapid transfer credit evaluation and early award estimates.
- Convenient, Predictable Schedule: Schedule tailored to working adult students, and blending campus-based and online instruction, with day-time, evening, weekend, and online course options, and full-time students never required to be on-campus more than 2 days per week.
- Career Acceleration: Integrated career development starting in first quarter at NLU, including a dedicated Career Advisor, the opportunity to participate in the nationally-recognized Braven Career Accelerator, and intensive job placement support to graduate with a job offer in-hand.
- **Support to Succeed:** Small class sizes fueled by active learning and taught by expert faculty. A structured, co-curricular Third Year Experience, and a Transfer Student Support Hub offering academic and wraparound support with day-time, evening, and virtual hours.
- Inclusive Community: A diverse and transfer-receptive school community dedicated to social belonging, racial equity, and empowering student voice through engagement.

#### NLU's Accelerate U (AU) program



**The Vision:** A Pathbreaking "Job-First Higher Education" Model with Certificates in Medical Assisting, Registered Behavior Technicians, and Technology (coming Fall 2023).

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We build our training with employers who are eager to hire students in 7-8 months!

### Real world clinical experiences

Students spend 4-6 weeks in a field-based Externship, learning how to do the job.

### Expert faculty & coaches

Each cohort has an instructor and a coach who know the field and work together to support students.

### Industry credentials + college credit

Students earn 30 NLU college credits and a nationally-recognized Certified Clinical Medical Assistant (CCMA) cert.

### A positive learning community

Students move through the program as a cohort – getting to know and learning from peers.

#### **Affordable**

Our program costs \$7,000. If you're full Pell/MAP eligible, you'll pay \$0 out of pocket and leave with no debt.



### **Discussion:**

How can we best support students in deciding how to start or continue their post-secondary path?

How do we know if a certificate program, 2-year Associates, or 4-year Bachelor's degree is the right first step?



### **Partnerships to Support Student Success**

#### **Examples**

- K-12 Partnerships: Conversations and convening with High School counselors, sharing high level data; Dual credit models
- Non-profit Partnerships: Meetings with local program staff, sharing student-level (with consent) and cohort data, with referrals for support
- Employer Partnerships: At AU, tracks are launched based on market demand; revisions to course content based on employer feedback on student readiness, which leads to a continuous cycle of innovation.

#### **Successes and Challenges**

- Opportunity to develop relationships between entities, make connections and leverage resources
- Feedback loops on what is working and what is not (ex., first cohorts from OneGoal)
- Individual and relationship intensive, as personnel transition, relationships ebb and flow
- Focused on transition and 1<sup>st</sup> year of college, but after persisting to 2<sup>nd</sup> year collaboration falls short



In groups, please discuss ways in which your organizations have built partnerships to support student success.

What makes this work challenging?

Be ready to share out.

### **Lessons Learned and the Path Forward**



Addressing Equity Gaps



Reinforcing and Expanding Partnerships

Continuing to Innovate and Support Student Success

Strengthening
Career
Preparation &
Placement
Model

Strengthening Coaching & Advising Model











